



## INTERNAL PROJECT

### Software Requirements Specification

# SASA FOOD

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# Table of Contents

- 1 Document Information
- 2 Project Overview
  - 2.1 What Are We Building
    - 2.1.1 System Function
    - 2.1.2 Users
    - 2.1.3 Problem Solved
    - 2.1.4 Key Success Metric
  - 2.2 Scope
    - 2.2.1 In Scope
    - 2.2.2 Out Of Scope
- 3 User Requirements
  - 3.1 Authentication User Management
  - 3.2 Core Business Features
  - 3.3 Additional Features
- 4 Detailed Feature Requirements
  - 4.1 Ft Auth Reg
    - 4.1.1 Priority
    - 4.1.2 User Story
    - 4.1.3 Preconditions
    - 4.1.4 Postconditions
    - 4.1.5 Test Cases
  - 4.2 Ft Auth Login
    - 4.2.1 Priority
    - 4.2.2 User Story
    - 4.2.3 Preconditions
    - 4.2.4 Postconditions
    - 4.2.5 Test Cases

- 4.3 Ft Auth Logout

- 4.3.1 Priority
- 4.3.2 User Story
- 4.3.3 Preconditions
- 4.3.4 Postconditions
- 4.3.5 Test Cases

- 4.4 Ft Auth Reset

- 4.4.1 Priority
- 4.4.2 User Story
- 4.4.3 Preconditions
- 4.4.4 Postconditions
- 4.4.5 Test Cases

- 4.5 Ft Auth Profile

- 4.5.1 Priority
- 4.5.2 User Story
- 4.5.3 Preconditions
- 4.5.4 Postconditions
- 4.5.5 Test Cases

- 4.6 Ft Rest Browse

- 4.6.1 Priority
- 4.6.2 User Story
- 4.6.3 Preconditions
- 4.6.4 Postconditions
- 4.6.5 Test Cases

- 4.7 Ft Menu View

- 4.7.1 Priority
- 4.7.2 User Story
- 4.7.3 Preconditions
- 4.7.4 Postconditions
- 4.7.5 Test Cases



- 4.8 Ft Search Food
  - 4.8.1 Priority
  - 4.8.2 User Story
  - 4.8.3 Preconditions
  - 4.8.4 Postconditions
  - 4.8.5 Test Cases
- 4.9 Ft Order Create
  - 4.9.1 Priority
  - 4.9.2 User Story
  - 4.9.3 Preconditions
  - 4.9.4 Postconditions
  - 4.9.5 Test Cases
- 4.10 Ft Pay Process
  - 4.10.1 Priority
  - 4.10.2 User Story
  - 4.10.3 Preconditions
  - 4.10.4 Postconditions
  - 4.10.5 Test Cases
- 4.11 Ft Location Set
  - 4.11.1 Priority
  - 4.11.2 User Story
  - 4.11.3 Preconditions
  - 4.11.4 Postconditions
  - 4.11.5 Test Cases
- 4.12 Ft Order Track
  - 4.12.1 Priority
  - 4.12.2 User Story
  - 4.12.3 Preconditions
  - 4.12.4 Postconditions
  - 4.12.5 Test Cases



- 4.13 Ft Rest Manage
  - 4.13.1 Priority
  - 4.13.2 User Story
  - 4.13.3 Preconditions
  - 4.13.4 Postconditions
  - 4.13.5 Test Cases
- 4.14 Ft Lang Select
  - 4.14.1 Priority
  - 4.14.2 User Story
  - 4.14.3 Preconditions
  - 4.14.4 Postconditions
  - 4.14.5 Test Cases
- 5 Technical Requirements
  - 5.1 Performance Standards
  - 5.2 Platform Requirements
  - 5.3 Security Privacy
- 6 External Dependencies
  - 6.1 Third Party Services
  - 6.2 Device Requirements
- 7 Release Planning
  - 7.1 Development Phases
  - 7.2 Release Checklist
- 8 Risks Assumptions
  - 8.1 Risks
  - 8.2 Assumptions
- 9 Market Specific Considerations
  - 9.1 Tanzania Food Delivery Market
    - 9.1.1 Primary Market
    - 9.1.2 Target Demographics
    - 9.1.3 Local Considerations
    - 9.1.4 Payment Preferences

- 9.1.5 Competition
- 10 Sign Off
  - 10.1 Approval
  - 10.2 Document History
- 11 Additional Context
  - 11.1 Success Metrics
    - 11.1.1 Customer Acquisition
    - 11.1.2 Restaurant Partners
    - 11.1.3 Order Volume
    - 11.1.4 Customer Satisfaction
    - 11.1.5 Order Success Rate
    - 11.1.6 Average Delivery Time



# 1 Document Information

Field	Value
Project Name	SASA FOOD
Version	1.1
Date	2025-09-10
Project Manager	Kelvin
Tech Lead	Ezekiel
Qa Lead	Tumaini
Platforms	['Android', 'iOS']
Document Status	Draft



## 2 Project Overview

### 2.1 What Are We Building

#### 2.1.1 System Function

A mobile food delivery platform that connects customers with restaurants for ordering and delivering meals on-demand

#### 2.1.2 Users

- Customers (ordering food)
- Restaurant partners (managing menus and orders)
- Delivery drivers (fulfilling orders)
- Admins (platform management)

#### 2.1.3 Problem Solved

Provides convenient, affordable, and reliable food delivery service in Tanzania through a digital platform

#### 2.1.4 Key Success Metric

500+ active customers and 50+ partner restaurants within 3 months of launch

### 2.2 Scope

#### 2.2.1 In Scope

- Restaurant browsing and menu viewing
- Order placement and management
- Payment processing (Mobile Money + Cards)
- User authentication and profiles
- Order tracking and status updates
- Restaurant partner onboarding
- Basic customer support



- Loyalty program with rewards

### 2.2.2 Out Of Scope

- Grocery delivery services
- Meal kit subscriptions
- Restaurant inventory management
- Advanced analytics dashboard
- Multi-city operations (Phase 1)
- Corporate catering services



## 3 User Requirements

### 3.1 Authentication User Management

Feature Code	I Want To	So That I Can	Priority	Notes
FT-AUTH-REG	Register using phone number or email	Create an account and place food orders	Must	SMS/Email verification required
FT-AUTH-LOGIN	Log into my account securely	Access my profile and order history	Must	Support fingerprint login
FT-AUTH-LOGOUT	Log out of the app	Protect my account when sharing device	Must	Clear all session data
FT-AUTH-RESET	Reset my password via OTP	Recover access to my account	Must	SMS and email options
FT-AUTH-PROFILE	Edit my profile and delivery addresses	Keep my information current	Should	Multiple delivery addresses

### 3.2 Core Business Features

Feature Code	I Want To	So That I Can	Priority	Notes
FT-REST-BROWSE	Browse available restaurants near me	Find places to order food from	Must	Show ratings, delivery time, cuisine type
FT-MENU-VIEW	View restaurant menus with prices	Choose what food to order	Must	Categorized by food type

Feature Code	I Want To	So That I Can	Priority	Notes
FT-SEARCH-FOOD	Search for specific dishes or restaurants	Quickly find food I want	Should	Search by name, cuisine, restaurant
FT-ORDER-CREATE	Add items to cart and place orders	Purchase food for delivery	Must	Show estimated delivery time
FT-PAY-PROCESS	Pay for orders using mobile money or cards	Complete transactions conveniently	Must	M-Pesa, Tigo Pesa, Airtel Money support
FT-LOCATION-SET	Set and manage delivery locations	Receive orders at the correct address	Must	GPS location detection

### 3.3 Additional Features

Feature Code	I Want To	So That I Can	Priority	Notes
FT-ORDER-TRACK	Track my order status in real-time	Know when my food will be delivered	Should	Push notifications for status updates
FT-REST-MANAGE	Add restaurants to favorites	Easily reorder from preferred places	Could	Restaurant favorites list
FT-LANG-SELECT	Choose app language (English/Swahili)	Use the app in my preferred language	Could	Multi-language support

## 4 Detailed Feature Requirements

### 4.1 Ft Auth Reg

#### 4.1.1 Priority

Must Have

#### 4.1.2 User Story

As a new customer, I want to create an account using my phone number so that I can order food through SASA FOOD

#### 4.1.3 Preconditions

User downloads app, opens registration screen, has valid phone number or email

#### 4.1.4 Postconditions

Account created, verification SMS/email sent, user can log in and browse restaurants

#### 4.1.5 Test Cases

Id	Description	Weight
AUTH-TC-001	Verify user can register successfully using valid email and password	High
AUTH-TC-002	Verify user can register successfully using valid phone number and password	High
AUTH-TC-003	Verify system shows error for invalid email/phone formats	High
AUTH-TC-004	Verify password requirements are enforced (min 8 characters, complexity)	Medium

Id	Description	Weight
AUTH-TC-005	Verify verification email/SMS sent within 2 minutes	High
AUTH-TC-006	Verify duplicate registration prevention with clear error message	High
AUTH-TC-007	Verify user auto-logged in after successful verification	Medium

## 4.2 Ft Auth Login

### 4.2.1 Priority

Must Have

### 4.2.2 User Story

As a returning customer, I want to log into my account so that I can access my profile and place orders

### 4.2.3 Preconditions

User has existing account, opens app, navigates to login screen

### 4.2.4 Postconditions

User authenticated, redirected to home screen with restaurant list

### 4.2.5 Test Cases

Id	Description	Weight
AUTH-TC-008	Verify successful login with correct email and password	High
AUTH-TC-009	Verify appropriate error message for invalid credentials	High
AUTH-TC-010	Verify user session persists until explicit logout	Medium

Id	Description	Weight
AUTH-TC-011	Verify successful logout clears session data	High
AUTH-TC-012	Verify fingerprint/biometric login functionality works correctly	Medium

## 4.3 Ft Auth Logout

### 4.3.1 Priority

Must Have

### 4.3.2 User Story

As a user, I want to log out of the app so that I can protect my account when sharing device

### 4.3.3 Preconditions

User is logged in and has access to logout function in profile or settings menu

### 4.3.4 Postconditions

User session terminated, all cached data cleared, user redirected to login screen

### 4.3.5 Test Cases

Id	Description	Weight
AUTH-TC-013	Verify logout function successfully terminates user session	High
AUTH-TC-014	Verify all cached user data is cleared after logout	High
AUTH-TC-015	Verify user is redirected to login screen after logout	Medium
AUTH-TC-016		Medium

Id	Description	Weight
	Verify biometric authentication is disabled after logout until re-enabled	

## 4.4 Ft Auth Reset

### 4.4.1 Priority

Must Have

### 4.4.2 User Story

As a user, I want to reset my password via OTP so that I can recover access to my account

### 4.4.3 Preconditions

User has forgotten password and is on the login screen

### 4.4.4 Postconditions

Password reset successfully, user can log in with new password

### 4.4.5 Test Cases

Id	Description	Weight
AUTH-TC-017	Verify password reset via SMS OTP for registered phone number	High
AUTH-TC-018	Verify password reset via email OTP for registered email address	High
AUTH-TC-019	Verify OTP expires after specified time period	Medium
AUTH-TC-020	Verify new password meets complexity requirements	High

Id	Description	Weight
AUTH-TC-021	Verify user can log in immediately after successful password reset	High

## 4.5 Ft Auth Profile

### 4.5.1 Priority

Should Have

### 4.5.2 User Story

As a user, I want to edit my profile and delivery addresses so that I can keep my information current

### 4.5.3 Preconditions

User is logged in and has navigated to profile settings

### 4.5.4 Postconditions

Profile information updated, multiple delivery addresses saved and managed

### 4.5.5 Test Cases

Id	Description	Weight
AUTH-TC-022	Verify user can edit basic profile information (name, phone, email)	High
AUTH-TC-023	Verify user can add multiple delivery addresses	High
AUTH-TC-024	Verify user can edit and delete existing delivery addresses	Medium
AUTH-TC-025	Verify user can set a default delivery address	Medium
AUTH-TC-026		High



Id	Description	Weight
	Verify profile changes are saved and persisted across app sessions	

## 4.6 Ft Rest Browse

### 4.6.1 Priority

Must Have

### 4.6.2 User Story

As a customer, I want to browse available restaurants so that I can choose where to order food from

### 4.6.3 Preconditions

User is logged in, has location permission enabled, is in service area

### 4.6.4 Postconditions

User sees list of available restaurants with key details like ratings and delivery time

### 4.6.5 Test Cases

Id	Description	Weight
MENU-TC-001	Verify restaurant list displays with name, rating, and estimated delivery time	High
MENU-TC-002	Verify restaurant menu page loads with categorized food items	High
MENU-TC-003	Verify restaurant filtering by cuisine type works correctly	Medium
MENU-TC-004	Verify restaurant operating hours and availability status display	Medium

Id	Description	Weight
MENU-TC-005	Verify restaurant list loads within 2 seconds	High

## 4.7 Ft Menu View

### 4.7.1 Priority

Must Have

### 4.7.2 User Story

As a customer, I want to view restaurant menus with prices so that I can decide what to order

### 4.7.3 Preconditions

User selects a restaurant from the browse list

### 4.7.4 Postconditions

User sees categorized menu with dishes, prices, and descriptions

### 4.7.5 Test Cases

Id	Description	Weight
MENU-TC-006	Verify menu displays dishes categorized by food type (appetizers, mains, desserts)	High
MENU-TC-007	Verify each menu item shows name, description, price, and image	High
MENU-TC-008	Verify search functionality finds dishes matching keywords	Medium
MENU-TC-009	Verify menu loads completely within 2 seconds	High

Id	Description	Weight
MENU-TC-010	Verify items can be added to cart directly from menu view	High

## 4.8 Ft Search Food

### 4.8.1 Priority

Should Have

### 4.8.2 User Story

As a customer, I want to search for specific dishes or restaurants so that I can quickly find food I want

### 4.8.3 Preconditions

User is on the home screen or restaurant browsing page

### 4.8.4 Postconditions

Search results display relevant dishes and restaurants matching the query

### 4.8.5 Test Cases

Id	Description	Weight
SEARCH-TC-001	Verify search returns relevant results for dish names	High
SEARCH-TC-002	Verify search returns relevant results for restaurant names	High
SEARCH-TC-003	Verify search returns relevant results for cuisine types	Medium
SEARCH-TC-004	Verify search response time is under 1 second	High
SEARCH-TC-005	Verify search handles typos and partial matches	Medium

Id	Description	Weight
SEARCH-TC-006	Verify empty search results display appropriate message	Low

## 4.9 Ft Order Create

### 4.9.1 Priority

Must Have

### 4.9.2 User Story

As a customer, I want to add items to my cart and place orders so that I can purchase food for delivery

### 4.9.3 Preconditions

User is viewing menu, has selected desired items

### 4.9.4 Postconditions

Items added to cart, user can review order and proceed to checkout

### 4.9.5 Test Cases

Id	Description	Weight
ORDER-TC-001	Verify dishes can be added to cart with confirmation message	High
ORDER-TC-002	Verify cart quantities can be updated and subtotal recalculates	High
ORDER-TC-003	Verify dishes can be removed from cart and total updates	High
ORDER-TC-004	Verify cart displays item details, quantities, and running total	High

Id	Description	Weight
ORDER-TC-005	Verify cart persists items during app session	Medium
ORDER-TC-006	Verify minimum order amount validation (if applicable)	Medium
ORDER-TC-007	Verify estimated delivery time is displayed in cart	Medium

## 4.10 Ft Pay Process

### 4.10.1 Priority

Must Have

### 4.10.2 User Story

As a customer, I want to complete payment for my order so that the restaurant can prepare and deliver my food

### 4.10.3 Preconditions

User has items in cart, proceeds to checkout with delivery address

### 4.10.4 Postconditions

Payment processed, order confirmed, restaurant and delivery partner notified

### 4.10.5 Test Cases

Id	Description	Weight
CHK-TC-001	Verify checkout page displays order summary, delivery address, and payment options	High
CHK-TC-002	Verify successful order placement with payment confirmation	High

Id	Description	Weight
CHK-TC-003	Verify mobile money payment processing (M-Pesa, Tigo Pesa, Airtel Money)	High
CHK-TC-004	Verify credit/debit card payment processing	High
CHK-TC-005	Verify order confirmation displays with estimated delivery time	High
CHK-TC-006	Verify user receives order confirmation via SMS/email	Medium
CHK-TC-007	Verify failed payment handling with retry options	High
CHK-TC-008	Verify cash on delivery option availability	Medium

## 4.11 Ft Location Set

### 4.11.1 Priority

Must Have

### 4.11.2 User Story

As a customer, I want to set my delivery location so that my food is delivered to the correct address

### 4.11.3 Preconditions

User needs to place an order or update delivery preferences

### 4.11.4 Postconditions

Delivery address confirmed, available restaurants filtered by service area

### 4.11.5 Test Cases

Id	Description	Weight
LOC-TC-001	Verify user can set delivery location using current GPS coordinates	High
LOC-TC-002	Verify user can manually enter and search for delivery address	High
LOC-TC-003	Verify user can save multiple delivery addresses	Medium
LOC-TC-004	Verify restaurants filter based on delivery location service area	High
LOC-TC-005	Verify location permission request and handling	High

## 4.12 Ft Order Track

### 4.12.1 Priority

Should Have

### 4.12.2 User Story

As a customer, I want to track my order status in real-time so that I can know when my food will be delivered

### 4.12.3 Preconditions

User has placed an order and order is being processed

### 4.12.4 Postconditions

Real-time order status updates displayed with push notifications

## 4.12.5 Test Cases

Id	Description	Weight
TRACK-TC-001	Verify order tracking page displays current order status	High
TRACK-TC-002	Verify push notifications sent for order status changes	High
TRACK-TC-003	Verify order status updates in real-time (preparing, ready, out for delivery)	High
TRACK-TC-004	Verify estimated delivery time updates based on order progress	Medium
TRACK-TC-005	Verify delivery driver location tracking when order is out for delivery	Medium
TRACK-TC-006	Verify order completion notification when food is delivered	High

## 4.13 Ft Rest Manage

### 4.13.1 Priority

Could Have

### 4.13.2 User Story

As a customer, I want to add restaurants to favorites so that I can easily reorder from preferred places

### 4.13.3 Preconditions

User is viewing restaurant details or has previously ordered from restaurants

### 4.13.4 Postconditions

Restaurants added to favorites list, easily accessible for reordering



### 4.13.5 Test Cases

Id	Description	Weight
FAV-TC-001	Verify user can add restaurants to favorites from restaurant page	Medium
FAV-TC-002	Verify user can remove restaurants from favorites list	Medium
FAV-TC-003	Verify favorites list displays saved restaurants with quick access	Medium
FAV-TC-004	Verify favorite status persists across app sessions	Medium
FAV-TC-005	Verify favorites list shows restaurant availability status	Low

## 4.14 Ft Lang Select

### 4.14.1 Priority

Could Have

### 4.14.2 User Story

As a customer, I want to choose app language (English/Swahili) so that I can use the app in my preferred language

### 4.14.3 Preconditions

User has accessed app settings or language preferences

### 4.14.4 Postconditions

App interface displays in selected language, setting persists across sessions

#### 4.14.5 Test Cases

Id	Description	Weight
LANG-TC-001	Verify language selection option is available in app settings	Medium
LANG-TC-002	Verify app interface switches to English when English is selected	High
LANG-TC-003	Verify app interface switches to Swahili when Swahili is selected	High
LANG-TC-004	Verify language setting persists after app restart	Medium
LANG-TC-005	Verify all UI elements display correctly in both languages without text truncation	High
LANG-TC-006	Verify currency and number formatting adapts to selected language locale	Medium

## 5 Technical Requirements

### 5.1 Performance Standards

Requirement	Target	How To Test
App loads in	$\leq 3$ seconds	Stopwatch testing on Pixel 4a and iPhone 11
Restaurant list loads	$\leq 2$ seconds	Manual testing with different network speeds
Menu page loads	$\leq 2$ seconds	Performance monitoring during testing
Search response time	$\leq 1$ second	User testing with various search queries
Works with users	500 concurrent	Load testing with simulated users
Uptime	99% or better	Monitoring and alerting systems
Works offline	No	Requires internet for core functionality

### 5.2 Platform Requirements

Platform	Minimum Version	Target Version	Notes
Android	API 21 (Android 5.0)	API 30+ (Android 11+)	Tested on Pixel 4a, Google Play Store requirements
iOS	iOS 12.0	iOS 15.0+	Tested on iPhone 11, App Store guidelines compliance
Web Browsers	N/A - Mobile only	N/A	

Platform	Minimum Version	Target Version	Notes
			Future Phase 3 consideration

## 5.3 Security Privacy

Requirement	Must Have	Implementation
User data encryption	True	AES-256 encryption for PII data at rest and in transit
Secure passwords	True	Min 8 characters, complexity requirements, bcrypt hashing
Privacy compliance	True	GDPR + Tanzania Data Protection Act
Data backup	True	Automated daily backups with 30-day retention
Payment security	True	PCI DSS compliance, tokenized payment data

## 6 External Dependencies

### 6.1 Third Party Services

Service	What It Does	Criticality	Backup Plan
Google Maps API	Location services, delivery tracking, address search	Critical	OpenStreetMap fallback
M-Pesa API	Primary mobile money payment processing	Critical	Cash on delivery option
Tigo Pesa API	Secondary mobile money payment option	Important	M-Pesa and cash alternatives
Airtel Money API	Third mobile money payment option	Important	Other payment methods
Payment Gateway	Credit/debit card payment processing	Important	Mobile money and cash fallback
Twilio SMS	OTP delivery, order confirmations	Important	Email notifications backup
Firebase Push	Real-time notifications for order updates	Important	In-app notifications only
AWS/Cloud Infrastructure	App hosting, database, file storage	Critical	Multi-region deployment

### 6.2 Device Requirements

Feature	Required	Optional	Notes
Camera	False	True	

Feature	Required	Optional	Notes
			Profile photos, food images, receipt scanning
GPS/Location	True	False	Essential for delivery address and restaurant discovery
Push Notifications	True	False	Order updates, promotional offers, delivery notifications
Biometrics	False	True	Fingerprint/Face ID for convenient and secure login
Internet Connection	True	False	Required for all core functionality



## 7 Release Planning

### 7.1 Development Phases

Phase	Features Included	Timeline	Success Criteria
Phase 1 (MVP)	['FT-AUTH-REG', 'FT-AUTH-LOGIN', 'FT-AUTH-LOGOUT', 'FT-AUTH-RESET', 'FT-REST-BROWSE', 'FT-MENU-VIEW', 'FT-ORDER-CREATE', 'FT-PAY-PROCESS', 'FT-LOCATION-SET']	10 weeks	Core food ordering works end-to-end with payment
Phase 2	['FT-ORDER-TRACK', 'FT-SEARCH-FOOD', 'FT-AUTH-PROFILE', 'FT-REST-MANAGE', 'customer support']	4 weeks	Enhanced user experience and order management
Phase 3	['FT-LANG-SELECT', 'loyalty program', 'advanced analytics', 'web platform']	6 weeks	Complete feature set for market expansion

### 7.2 Release Checklist

- All 'Must Have' features working on Android and iOS
- Zero critical bugs (restaurant creation, order placement, payment failures)
- Performance tests passed (app load  $\leq 3s$ , restaurant list  $\leq 2s$ )
- Security review completed (payment security, data protection audit)
- User acceptance testing with real restaurants and customers
- Google Play Store and Apple App Store approval received

- Mobile money integration certified (M-Pesa, Tigo Pesa, Airtel Money)
- Privacy policy and terms of service accessible and compliant
- Restaurant partner onboarding process established
- Customer support system operational





## 8 Risks Assumptions

### 8.1 Risks

Risk	Probability	Impact	Mitigation
Restaurant onboarding slower than expected	High	High	Early outreach, incentives, dedicated managers
Mobile money API integration complexity	Medium	High	Start early, cash payment backup, multi-provider
Competition from Jumia Food, Glovo	High	Medium	Focus on local restaurants, competitive pricing, superior service
Delivery logistics challenges	Medium	High	Partner with existing delivery services, build driver network
Privacy policy accessibility issues	Low	High	Fix document linking, ensure compliance
Performance during peak meal hours	Medium	High	Load testing, auto-scaling, performance monitoring

### 8.2 Assumptions

- Target market has sufficient smartphone penetration (75%+ in urban areas)
- Restaurants willing to partner and pay commission fees (15-20%)
- Mobile money adoption is high enough for digital payments
- Delivery drivers available and willing to partner
- Internet infrastructure in major cities supports real-time tracking
- Regulatory environment remains favorable for food delivery

- Customers prefer convenience over traditional food ordering



## 9 Market Specific Considerations

### 9.1 Tanzania Food Delivery Market

#### 9.1.1 Primary Market

- Dar es Salaam
- Arusha
- Mwanza

#### 9.1.2 Target Demographics

- Urban professionals
- Students
- Families
- Tourists

#### 9.1.3 Local Considerations

- Swahili language support
- Local cuisine preferences
- Prayer times

#### 9.1.4 Payment Preferences

Preference	Value
Mobile Money	85%
Cash	30%
Cards	15%

#### 9.1.5 Competition

- Jumia Food

- local restaurants
- informal delivery services



# 10 Sign Off

## 10.1 Approval

Role	Name	Signature	Date

## 10.2 Document History

Version	Date	Changes Made	Changed By
1.0	2025-08-28	Initial comprehensive version with detailed test cases	Sky Connect Team
1.1	2025-09-10	Added comprehensive detailed feature requirements for ALL features: FT-AUTH-LOGOUT, FT-AUTH-RESET, FT-AUTH-PROFILE, FT-SEARCH-FOOD, FT-ORDER-TRACK, FT-REST-MANAGE, and FT-LANG-SELECT. Moved core payment and location features to core_business_features section. Enhanced test coverage and documentation completeness.	Claude AI Assistant

# 11 Additional Context

## 11.1 Success Metrics

### 11.1.1 Customer Acquisition

500+ active users within 3 months

### 11.1.2 Restaurant Partners

50+ restaurants onboarded within 2 months

### 11.1.3 Order Volume

100+ orders per day within 6 weeks of launch

### 11.1.4 Customer Satisfaction

≥ 4.0 star rating average

### 11.1.5 Order Success Rate

95%+ successful order completion

### 11.1.6 Average Delivery Time

Under 45 minutes during peak hours

